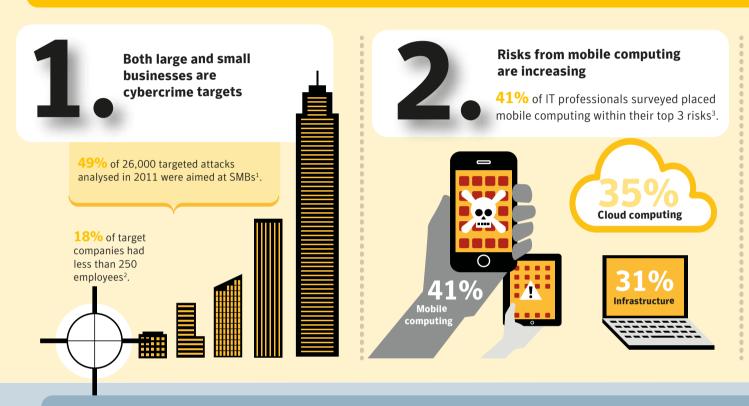
Opportunities for growth: **Communication Service Providers**

Increasing revenue through cloud and mobile services

TOP 3 REASONS TO SELL INFORMATION PROTECTION SERVICES



SMBs, a key market for **Communication Service** Providers (CSPs), struggle with data protection and backup

> <50% back up data weekly or more frequently

Only 23% back up daily

f 31% don't back up emai 21% don't back up application data

17% don't back up

customer data

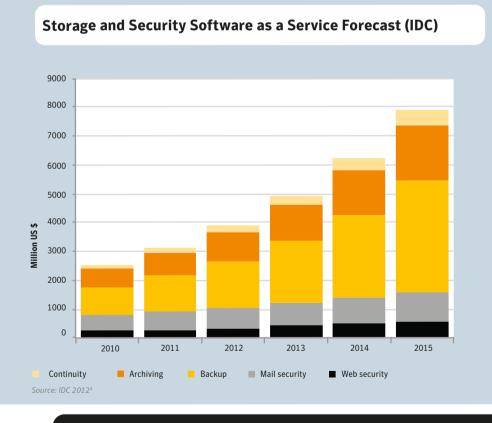
44% would lose at least **40%** of

their data

In a disaster

Source: Symantec SMB Disaster Preparedness Survey, 2011

INFORMATION PROTECTION AS A SERVICE - A GROWING MARKET



CSPs can offer information protection services from the network, then provide a services roadmap to customers moving up the stack



SELLING INFORMATION PROTECTION SERVICES WITH CONFIDENCE

Key benefits

- Business generation
- Brand protection and compliance
- **Greater customer satisfaction and retention**
- Strong Norton brand: Seamless revenue growth from consumers to enterprises
- Lower total cost of ownership and time to market through cooperation with Symantec





- Symantec Internet Security Threat Report 17, 2012
 Symantec Internet Security Threat Report 17, 2012
 Symantec State of Mobility Survey, June 2012
 I DC Worldwide Storage in the Cloud 2011-2015 Forecast #232115
 IDC Worldwide Messaging Security 2012-2016 Forecast and
 2011 Vendor Shares #235544
- IDC Worldwide Web Security 2012-2016 Forecast and 2011 Vendor Shares #235515